

"Improving the quality of healthcare using the experiences and competencies of patients: Are we ready?"





Swedish Association of Local Authorities and Regions

PALDIES!









Veselibas ministrija













OUR TEAM



Evija Palceja - National Coodinator LATVIA **Christina Simfeld - GERMANY Boris Selan - SLOVENIA Rainer Oberguggenberger - SPAIN** Tula Van de Sanden - HOLLAND Veronica Garcia - SPAIN





- Spiritual welfare

- Delivery and Maternity
- Newborn ITC
- Gynecology



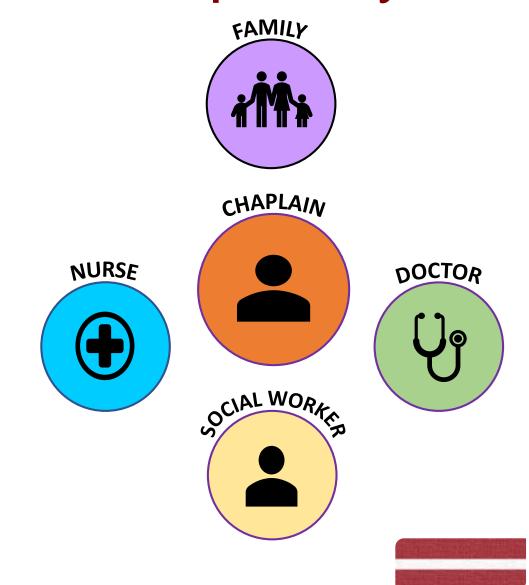




- 1. chaplain parents
- 2. meeting
 - Multidiscilinary treatment team +

chaplain (mother, father, relatives)

- 1 hour





special training of the chaplain:

- Bachelor degree in theology or religion
- Clinical practical training programme (3 6 months)
- 2 6 cases per chaplain per day







- psychological and spiritual wellbeing of the patient
- focus on experience of the patient and family
- improving the treatment







Parents' Board

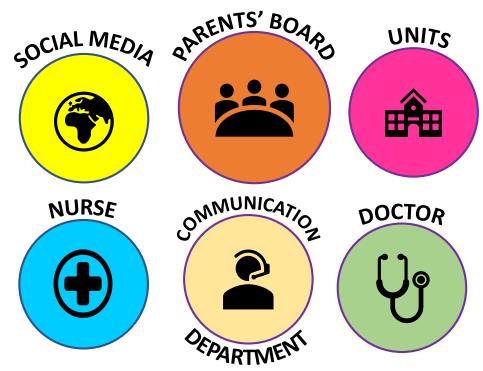
2 Main tasks

• "Family to Family" coordination of the database

Providing information on Facebook for other parents

Consulting





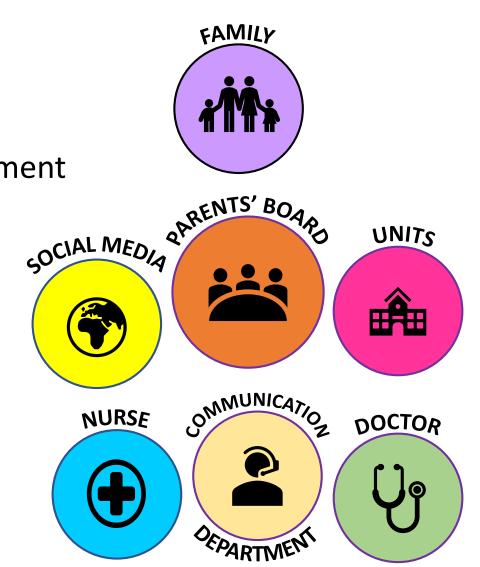




Strong support from the communication department

Thank you card (Paldies card)

Questions to the doctor form







Parents' Board

Your questions to doctor

WE KINDLY ADVICE YOU TO PREPARE BEFORE MEETING A DOCTOR BY Many parents admit that writing down prestions improves conversation with doctor

and being to remember information that is important to you and your child

Bērnu kliniskā universitātes slimnīca ume kaloot biersione



Examples . Explain my child's diagnose, please 2. What diagnostics is my child going to have? 3. What are results of examinations and analyses? What do they 4. What suggestions or limitations should we follow because of S. What therapy is my child going to have? 6. How much time will the therapy take? 7. What kind of possible consequences there can be after therapy

Remember - you have all rights to ask questions to doctor and doctor's responsibility is to answer. You can find most frequently asked questions ands answers here: www.bkus.lv/noderiga informācija vecākiem/ jautājumi un atbildes



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