

**HOPE Agora
2018**

Stockholm
3-5 June

*"Improving the quality of healthcare
using the experiences and competencies
of patients: Are we ready?"*



PALDIES!



Children's Clinical
University Hospital
Happiness in serving children!



PAULA STRADIŅA
KLĪNISKĀ UNIVERSITĀTES SLIMNĪCA

aslimnīca
ĪGAS AUSTRUMU KLĪNISKĀ UNIVERSITĀTES SLIMNĪCA



Veselības ministrija



LIEPĀJAS REĢIONĀLĀ
SLIMNĪCA

VIDZEMES
SLIMNĪCA

DROŠĀKAIS ATBALSTS JŪSU VESELĪBAI VIDZEMĒ!



STREŅČU PNS
ANNO 1907
STREŅČU PSIHONEIROLOĢISKĀ SLIMNĪCA



OUR TEAM



Evija Palceja - National Coordinator LATVIA

Christina Simfeld - GERMANY

Boris Selan - SLOVENIA

Rainer Oberguggenberger - SPAIN

Tula Van de Sanden - HOLLAND

Veronica Garcia - SPAIN

Near Miss + Healthcare Chaplaincy

- Spiritual welfare
- Delivery and Maternity
- Newborn ITC
- Gynecology

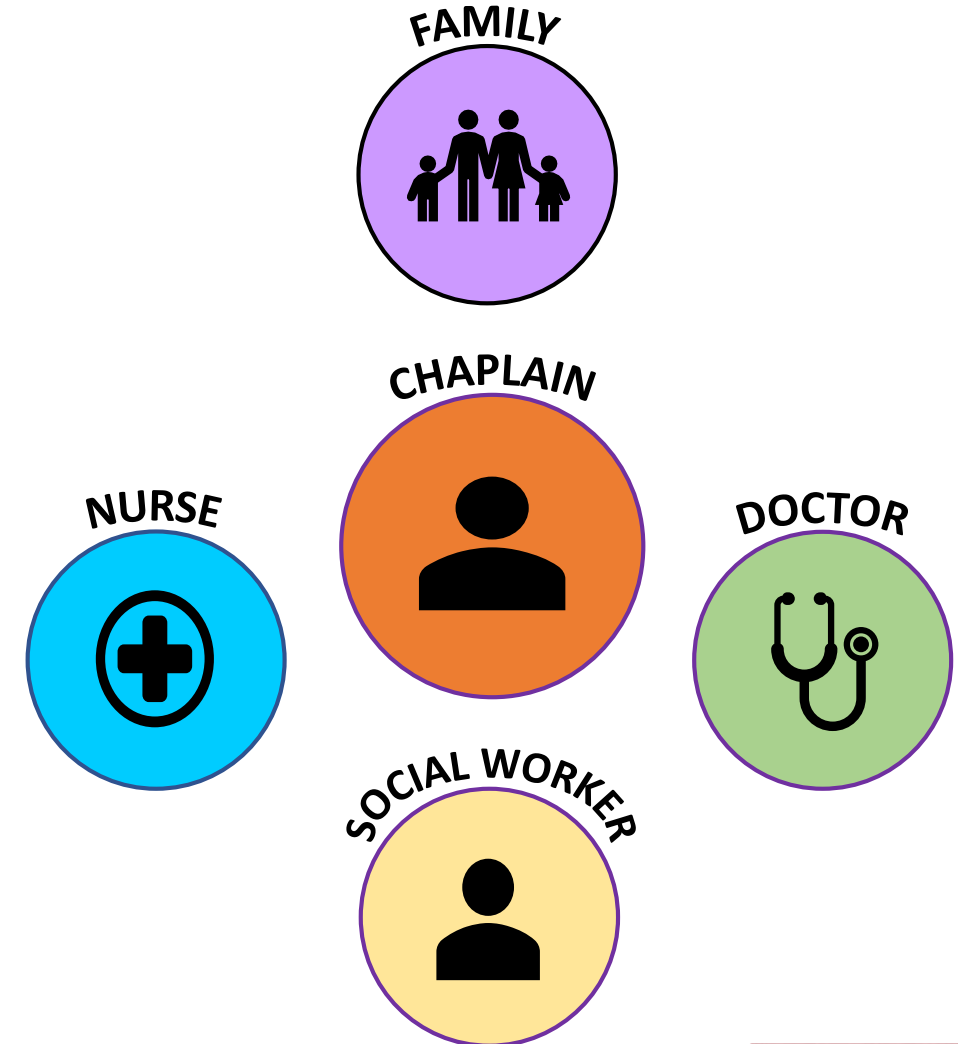


Near Miss + Healthcare Chaplaincy

1. chaplain – parents

2. meeting

- Multidisciplinary treatment team + chaplain (mother, father, relatives)
- 1 hour



Near Miss + Healthcare Chaplaincy

special training of the chaplain:

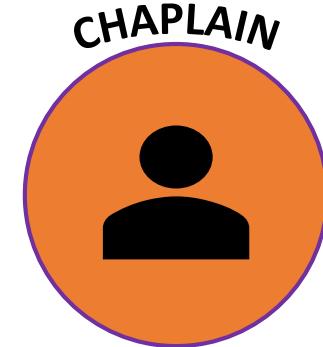
- Bachelor degree in theology or religion
- Clinical practical training programme (3 – 6 months)

2 – 6 cases per chaplain per day



Near Miss + Healthcare Chaplaincy

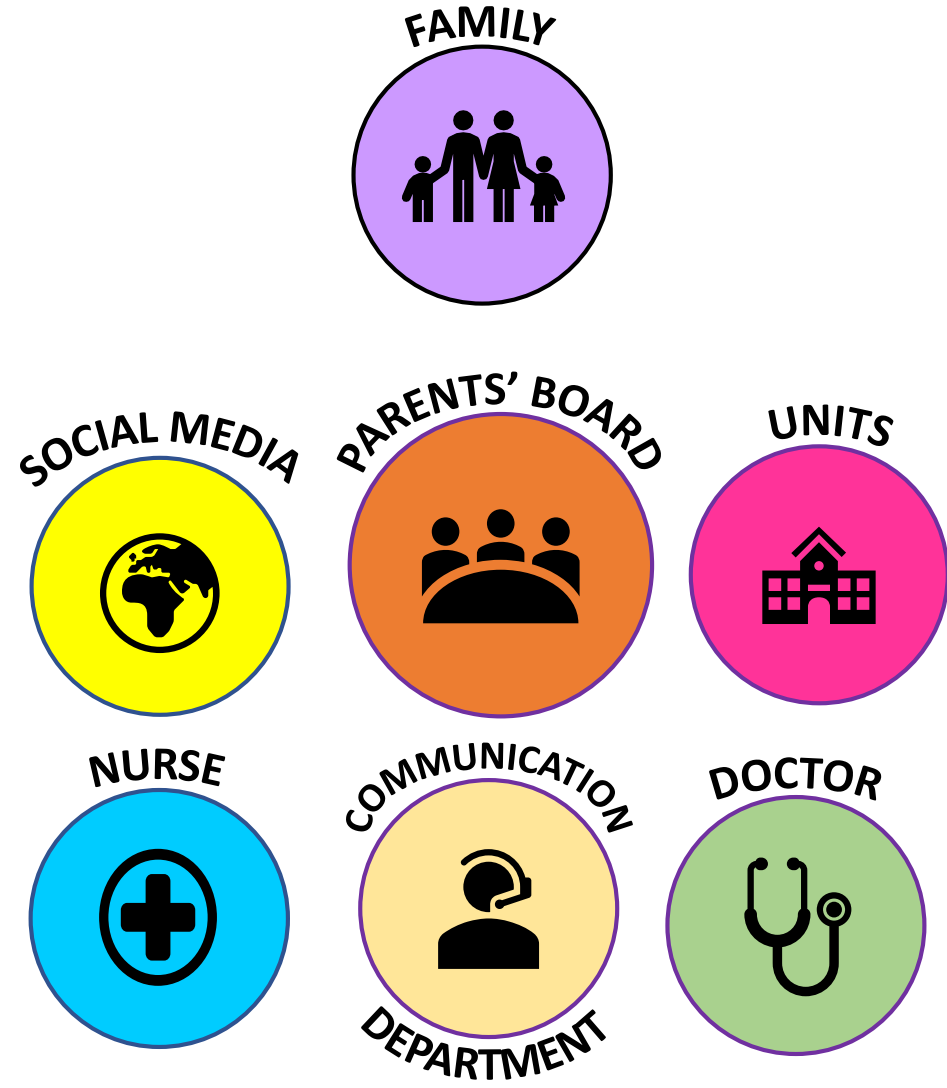
- psychological and spiritual wellbeing of the patient
- focus on experience of the patient and family
- improving the treatment



Parents' Board

2 Main tasks

- „Family to Family“ coordination of the database
Providing information on Facebook for other parents
- **Consulting**

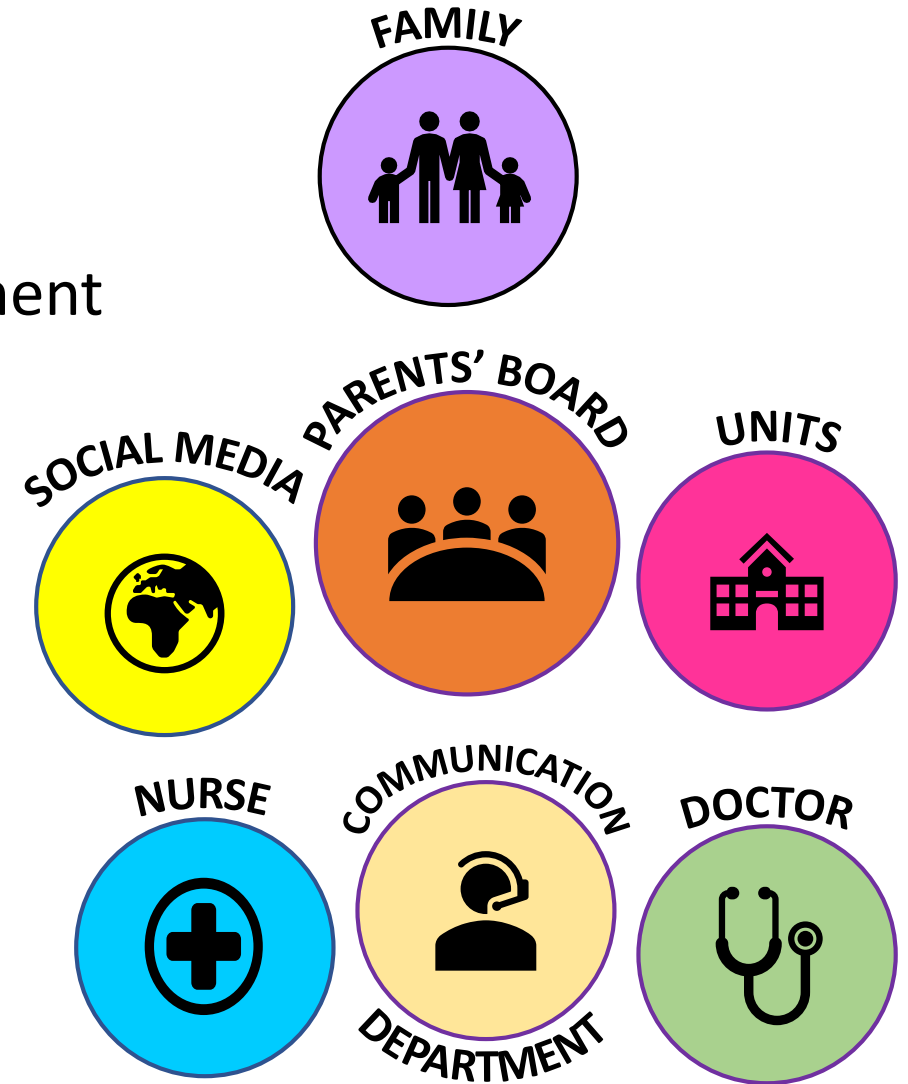


Parents' Board

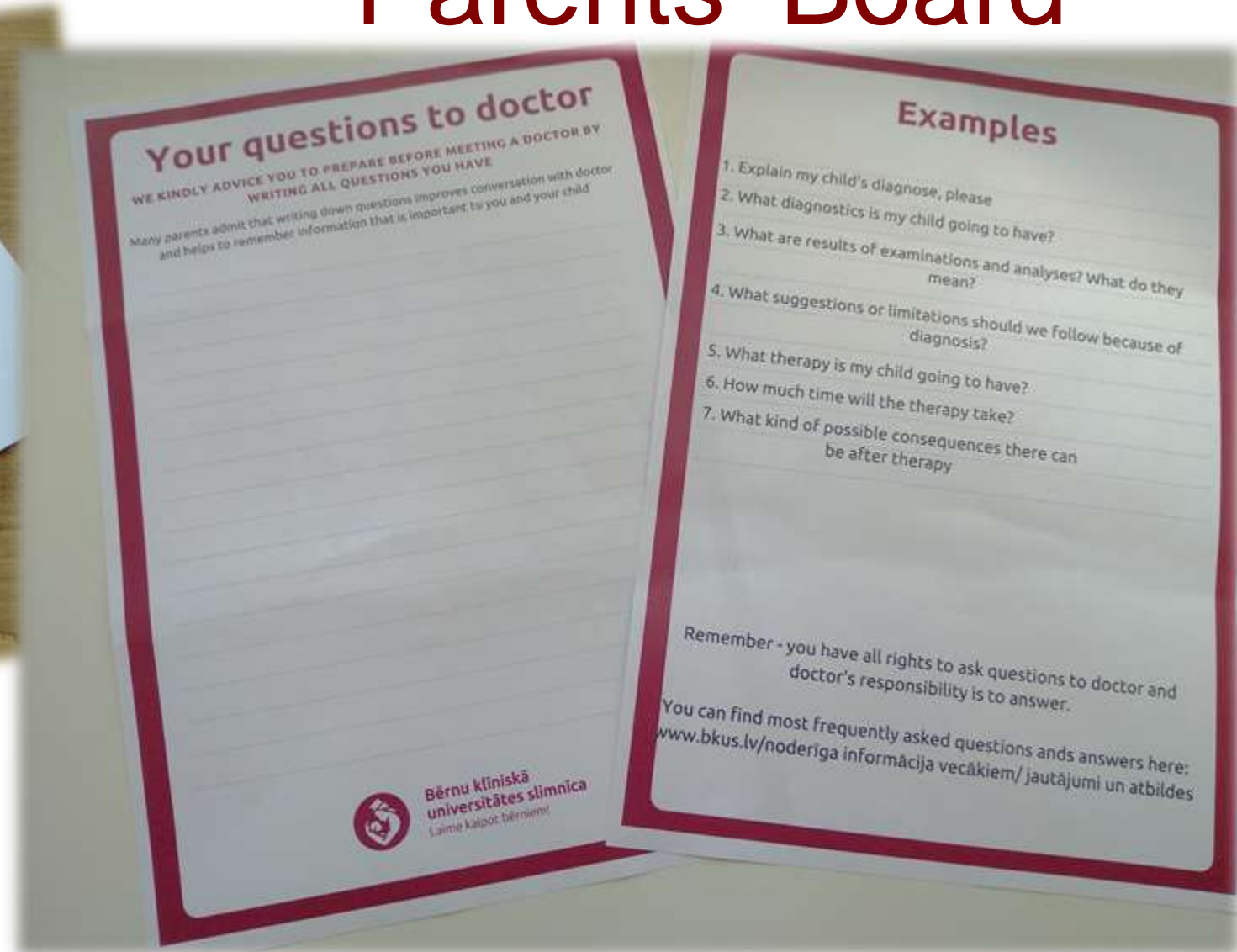
Strong support from the communication department

Thank you card (Paldies card)

Questions to the doctor form



Parents' Board



TACK!

PALDIES!

ESKERRIK ASKO!

DANKE!

GRACIAS!

BEDANKT!

HVALA!

