

Improving Continuity of Care: the role of IT



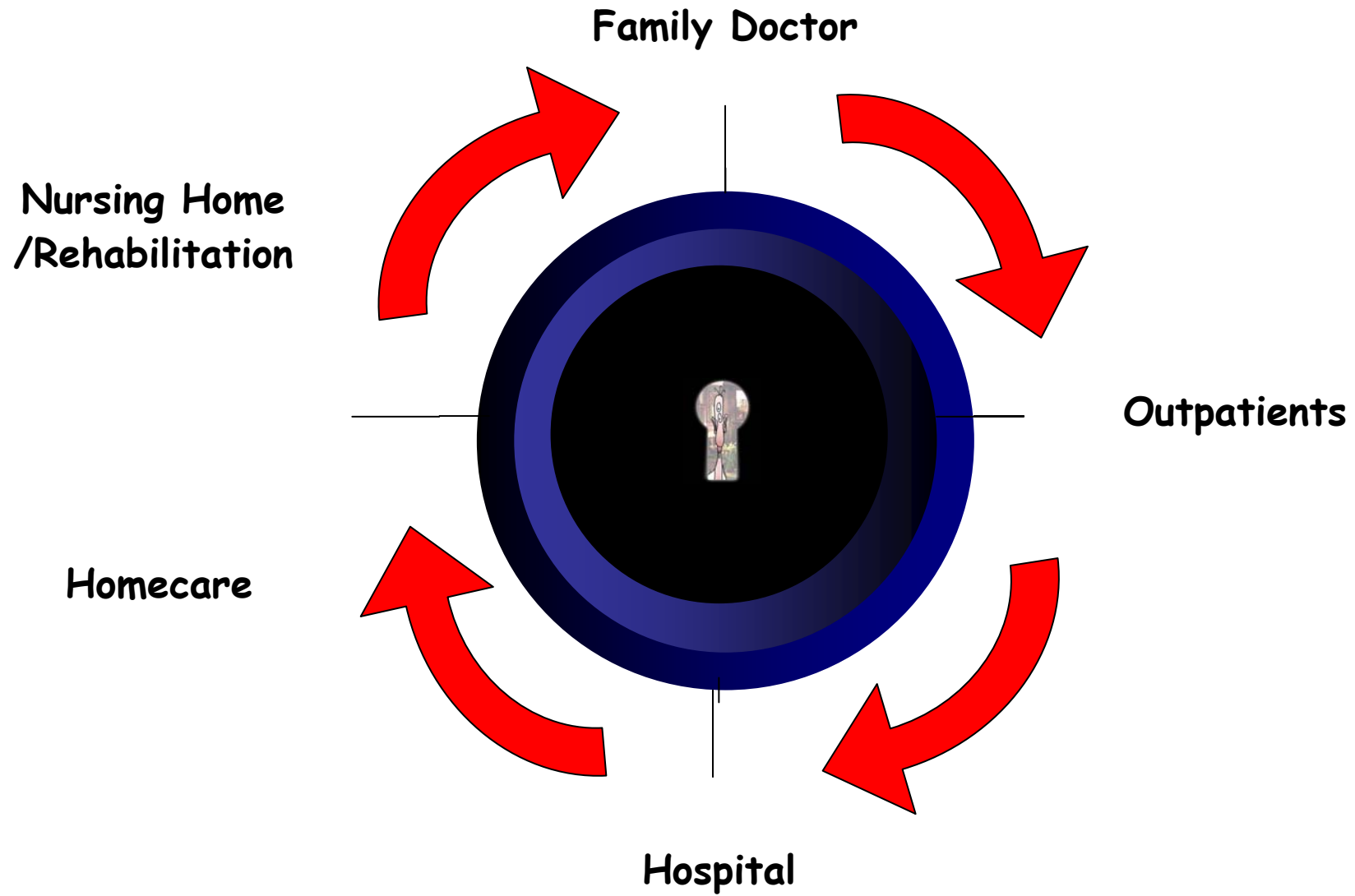
The Netherlands



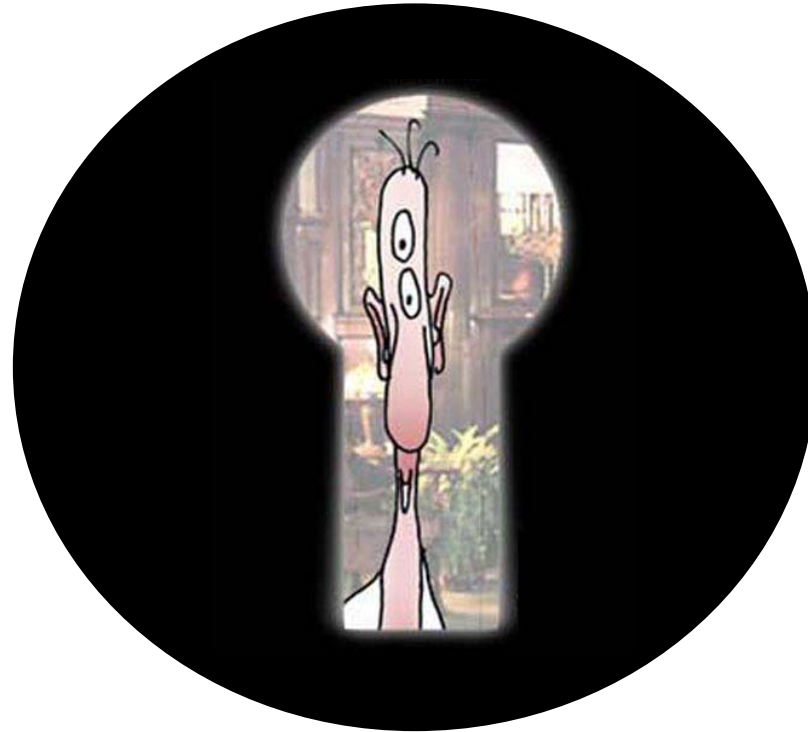
HOPE 2008



The wheel of Healthcare



"The story of Mr Canal Van Dyke"

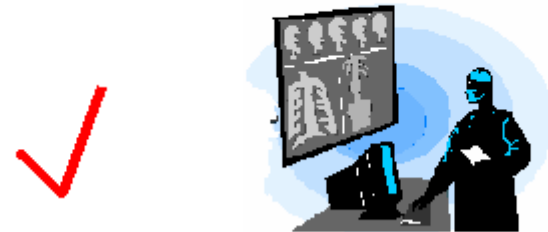
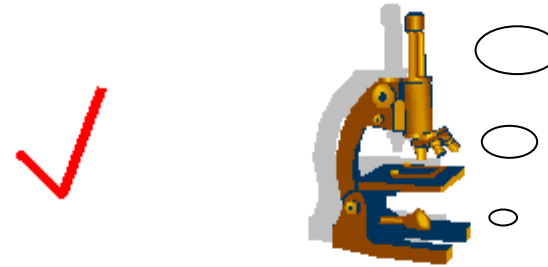
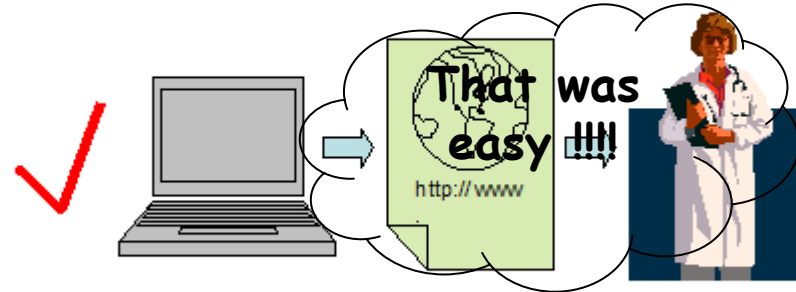


Created by "The Netherlands" team

At the Fo

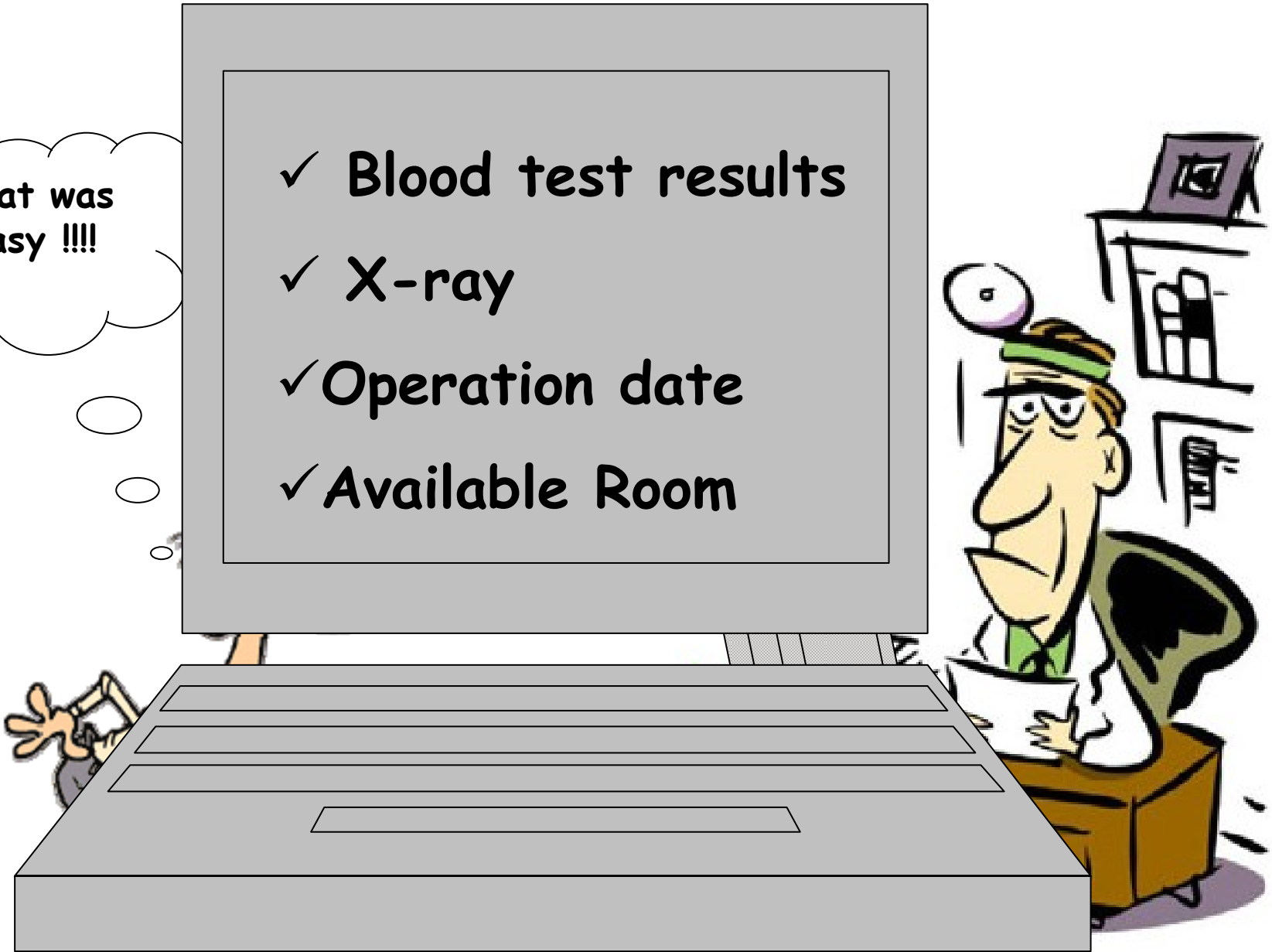


Appointments

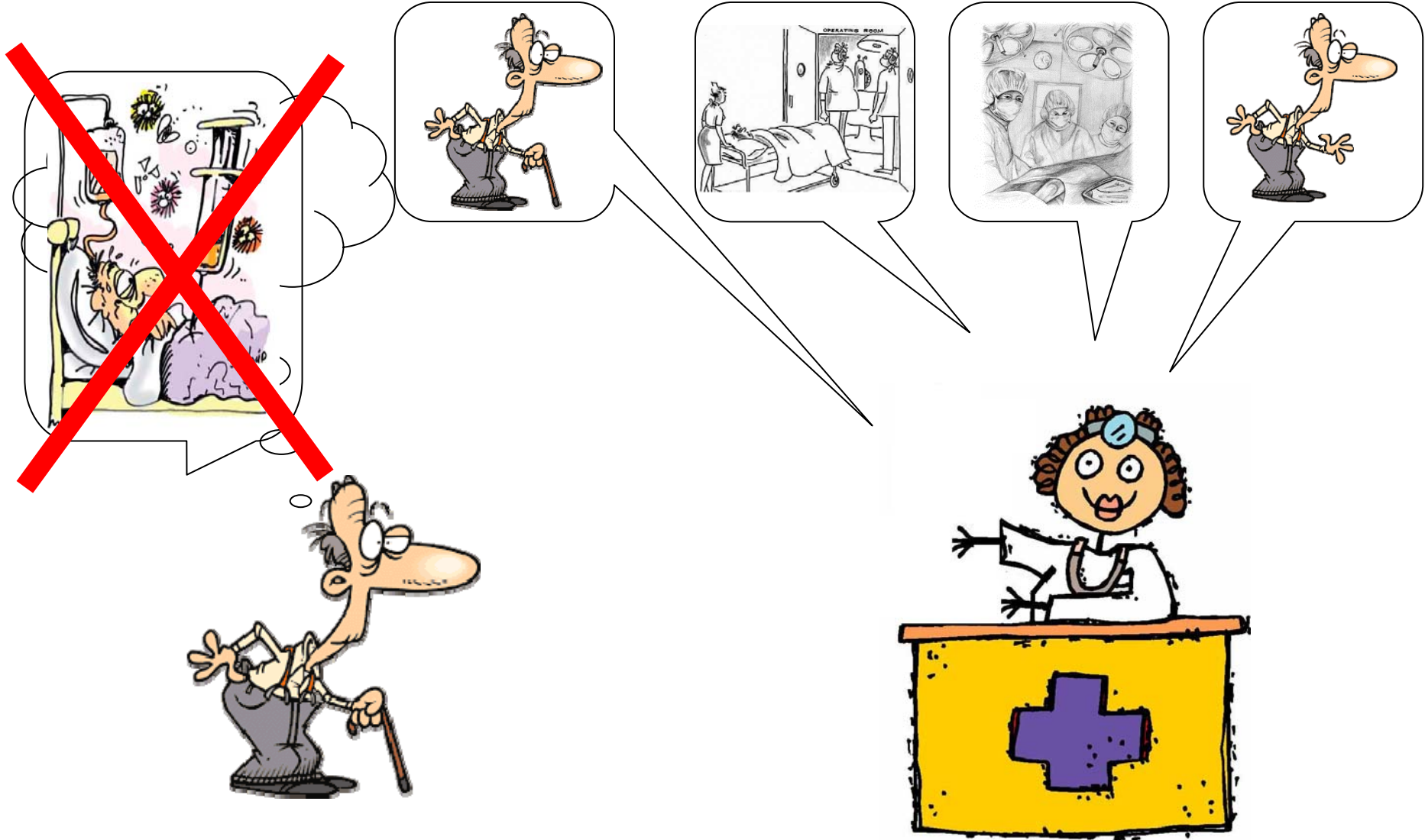


That was
easy !!!!

- ✓ Blood test results
- ✓ X-ray
- ✓ Operation date
- ✓ Available Room



Pre-Operation Information



Hospitalisation



Home Care

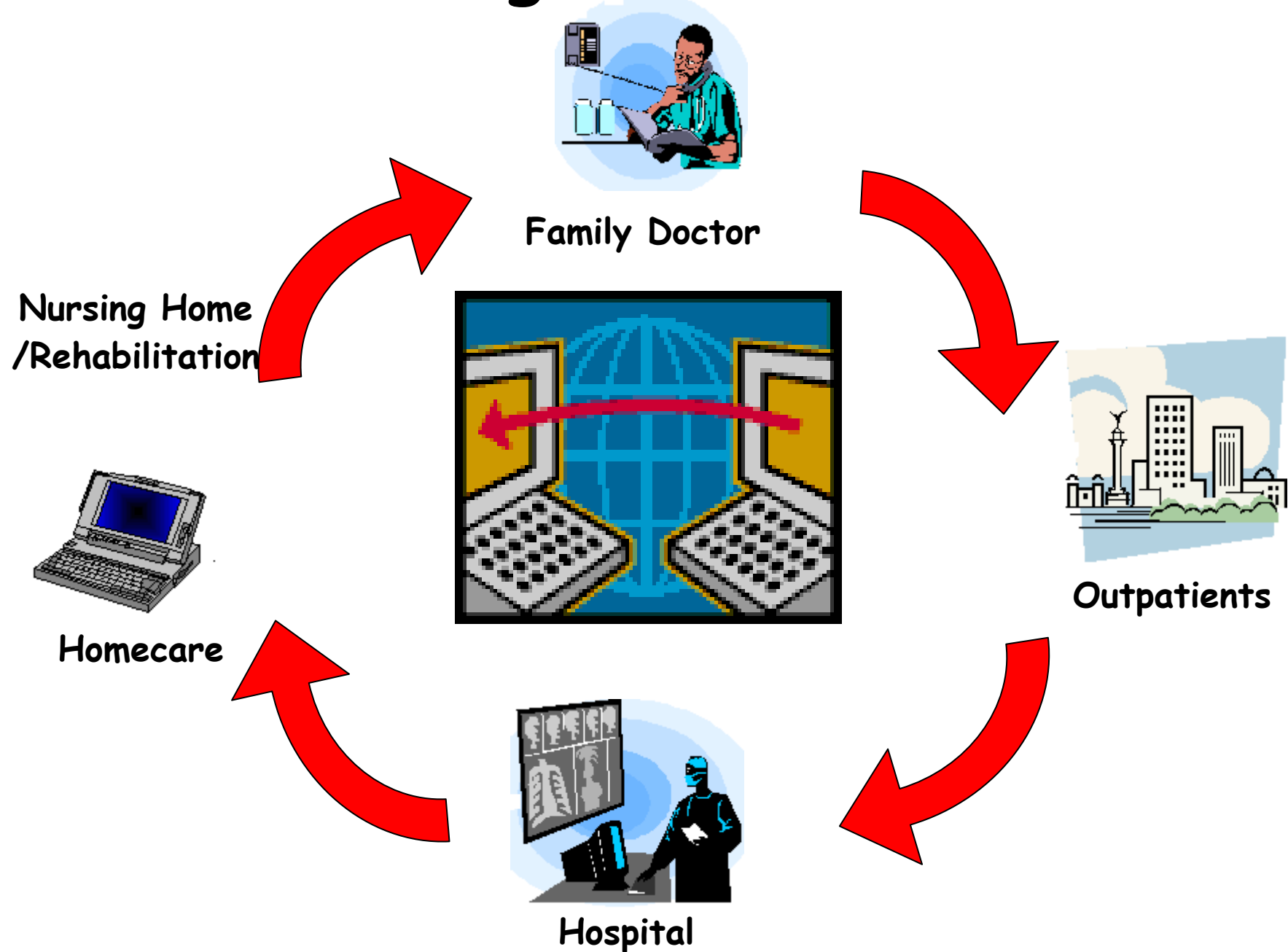


**That was
easy !!!!**

**But How did
they do
it????**



Background: ICT



KEY POINTS ABOUT CONTINUITY OF CARE

- Quality
- Safety
- Multidisciplinary
- Efficiency
- Finance

ICT and Continuity of care

ICT is not a self-goal to achieve, but a critical tool to improve Continuity Care & quality of care



Continuity of Care is a "value"

ICT is a "tool"



The patient is the key



The end